

CANCELLATION POLICY

Brevlådan

The venue may be cancelled free of charge up to **21 days** before the scheduled date.

- Cancellations made **21–14 days** before the scheduled date will be charged **50% of the total cost**.
- Cancellations made **less than 14 days** before the scheduled date will be charged **100% of the total cost**.

Frimärket, Vykortet, Paketet, Källarloungen and Brevet

The venues may be cancelled free of charge up to **10 days** before the scheduled date.

- Cancellations made **10–7 days** before the scheduled date will be charged **50% of the total cost**.
- Cancellations made **less than 7 days** before the scheduled date will be charged **75% of the total cost**.

School Programmes

School programmes may be cancelled free of charge up to **24 hours** before the scheduled start time.

- Cancellations made **less than 24 hours** before the scheduled start time will incur a fee of **SEK 500**.

Guided Tours

Guided tours booked at **Postmuseum** may be cancelled free of charge up to **3 days** before the scheduled time.

- Cancellations made **less than 3 days** before the scheduled time will be charged **25% of the total cost**.

Programmes

Tickets purchased for a programme event may be refunded up to **3 days** before the scheduled time.